

ଆଲୋକର ପଥ

Aalokara Pathe

A Newsletter of **TPC^{ODL}**

TPC^{ODL}

TP CENTRAL ODISHA
DISTRIBUTION LIMITED

(A Joint Venture of Tata Power and Government of Odisha)

VOL - 05 | MAR 2025

CONNECTING
LIVES



Hon'ble Deputy CM
inaugurates the Power
Distribution Technology Centre
at Bhubaneswar

Odisha Discoms Felicitate
Winners Of 'Oh My Beautiful
Odisha 2.0' Photography Contest



Oh, My Beautiful
ODISHA



WINNERS OF PHOTOGRAPHY CONTEST

Odisha Discoms, joint ventures of Tata Power and the Government of Odisha, felicitated the winners of the second edition of the widely celebrated photography contest, 'Oh My Beautiful Odisha 2.0' at a grand ceremony in Bhubaneswar.

The event was graced by Shri Kanak Vardhan Singh Deo, Hon'ble Deputy Chief Minister of Odisha, as the Chief Guest. He was joined by Mr. Sanjay Banga, President- T&D, Tata Power, the CEOs of Odisha Discoms - Mr. Arvind Singh, CEO, TPCODL, Mr. Dwijadas Basak, CEO, TPNODL and Mr. Amit Garg, CEO, TPSODL along with other senior dignitaries.

**The 13 winners were felicitated by the
Hon'ble Deputy CM,
Shri Kanak Vardhan Singh Deo**





From CEO's Desk

Dear Team,

I am pleased to present this edition of our newsletter, capturing the energy, achievements and shared moments that defined the period from January to March 2025.

This has been a time of renewed momentum across TPCODL—marked not just by the work we do, but by how we come together to do it. From operational excellence to community outreach, from employee development to cultural celebrations, each milestone this quarter has been a reflection of our collective spirit and determination.

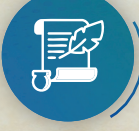
What continues to inspire me is the sense of ownership that each one of you brings to your role. The enthusiasm with which we've engaged in internal initiatives, the discipline with which we've executed key priorities, and the joy shared during team and family events—all point to the deep commitment that defines our TPCODL family.

It is this culture—rooted in trust, collaboration and the desire to grow together—that drives our success. As we navigate the evolving landscape of the power sector, our unity and focus remain our greatest strengths.

Let us continue this journey with the same passion, accountability and optimism. Thank you for your relentless effort and for making TPCODL a place where progress is powered by people.

Warm regards,
Arvind Singh
Chief Executive Officer

CONTENTS

	Page No.
 Safety is our Identity	3
 Journey Towards Customer Delights	9
 HR Initiatives - Nurturing Excellence	15
 Operations in Action : Strengthening the Network	26
 Inside Business Excellence : Quality, Culture, Consistency	34
 CSR Initiatives : Empowering People, Building Futures	41
 Awards & Accolades	49
 Articles	51
 Customer Appreciation	55
 News Flash	56

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Safety is our Identity



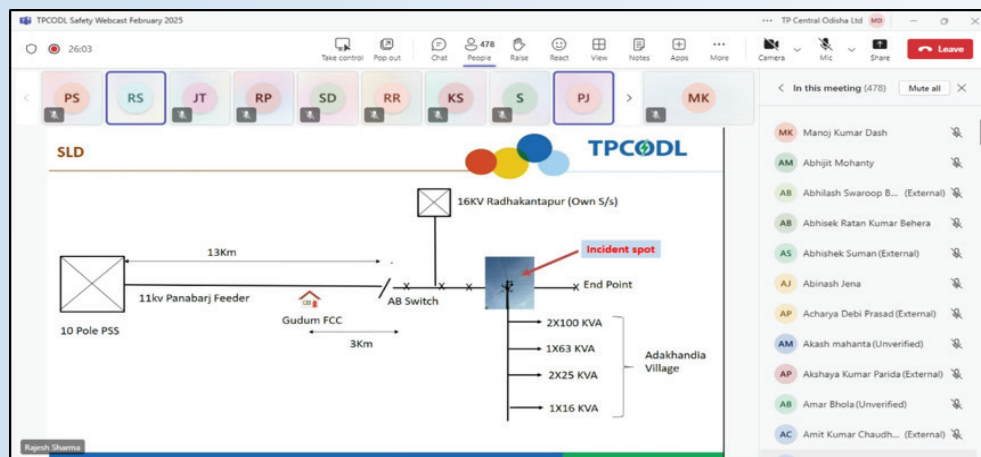
TPCODL: Building a Safer, Stronger Tomorrow

At TPCODL, safety is not just a requirement — it's a core value that guides how we work, lead and serve. In Q4 FY 24 - 25, we deepened our commitment to a Zero Harm culture through strong leadership, proactive field engagement and collaborative efforts across teams and partners. Here's a quick look at the key safety milestones achieved.

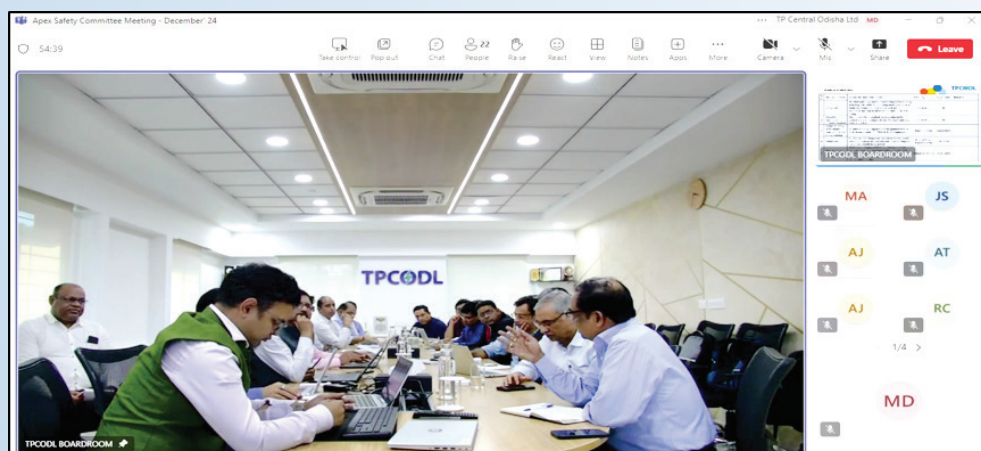
Leadership at the Helm: Safety Starts at the Top

Our leadership continues to set the tone for a strong safety culture, turning strategy into action and vision into impact.

Monthly Safety Webcasts by the CEO and senior leaders kept teams aligned on key safety metrics and reinforced individual accountability.



Apex Safety Committee Meetings (Jan–Mar 2025) focused on trend analysis, compliance gaps and proactive actions.



Circle-wise MoM Distribution ensured safety insights and decisions reached operational teams quickly, enabling swift, on-ground implementation.

⚡ Recognizing the Right Behaviours

At TPCODL, we believe positive reinforcement drives lasting change.



Spot recognitions at worksites for PPE use, safe conduct and timely reporting are boosting morale and safety ownership.



Quarterly R&R programs acknowledge both TPCODL and BA employees for consistently following safety protocols — rewarding not just results, but the right processes too.



⚡ Raising the Bar on PPE Compliance

Our “100% PPE Compliance” campaign focused on creating lasting behavioural change — not just ticking boxes.



Structured audits at PSS and worksites followed by on-the-spot coaching helped address gaps in awareness and gear availability.



A **digital PPE Matrix** gave field teams quick clarity on task-specific requirements.



Focus on **Critical Activity Unsafe Practices (CAUP)** through demos and discussions reinforced why safety shortcuts aren't worth the risk.



Greater use of **voltage detectors, Neon Testers and double harnesses** is driving safer work habits across the board.





Strengthening Supervision and Field Oversight

To ensure safety at high-risk sites, TPCODL made on-site supervision mandatory for jobs involving 12+ workers — rural or urban.



Over **453 BA Supervisors** underwent online competency evaluations to ensure only trained personnel lead critical tasks.



Permit to Work (PTW) protocols are strictly enforced, with trainees barred from supervisory roles.

This move ensures faster risk response and safer execution on the ground.



Celebrating Safety Month with Heart and Purpose

In March 2025, we marked the 54th National Safety Day with a month-long campaign themed “*Safety and Well-being Crucial for Viksit Bharat.*” From flag hoisting to safety pledges, we kicked off the celebrations across all offices simultaneously.

What made it truly special was the involvement of our employees' families — children and spouses joined in with posters, slogans and home safety ideas. Their participation reminded us that safety isn't just a workplace value — it's a way of life.



Gamifying Safety: Learning Made Fun

To boost engagement, we introduced fun safety activities like *Safety Bingo*, online quizzes and crossword puzzles. These interactive challenges turned daily safety checks into team-building moments and encouraged peer-to-peer learning across departments.



Safety Science Fair

Our first-ever *Safety Science Fair* saw children of employees showcase innovative, safety-driven projects mentored by our Safety Officers. From smart traffic systems to life-saving ideas, their creativity reminded us that safety is more than a rule — it's a legacy we pass on.



Investing in Safety Skills

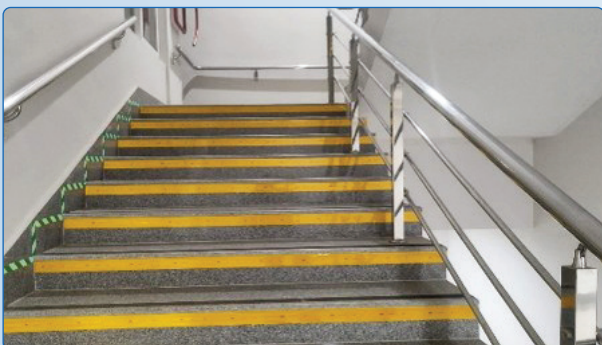
We introduced high-impact trainings including VR-based safety modules, SHE L1 & L2 for BA employees and CPR, first-aid and fire safety sessions. The Train-the-Trainer program by Dale Carnegie further strengthened our Safety Officers' facilitation and communication skills.





Smart Tech, Safer Network

We continued integrating smart safety upgrades — from RYB reflective stickers on AB switches for better night visibility, to GIS-based tagging of unsafe poles. Fire-retardant tape on overhead cables and helmet-mounted voltage detectors are further steps toward proactive risk elimination.



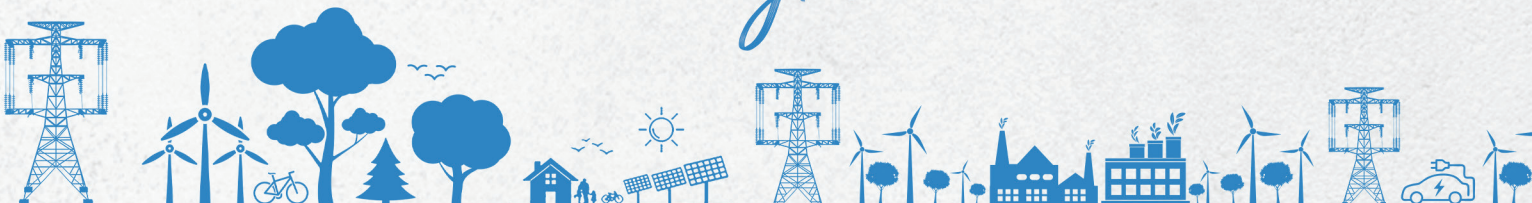
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*Journey Towards Customer
Delight*



Lucky Draw Event of Bill Pay & Win Scheme

We organized the “Lucky Draw” event under our *Bill Pay & Win* scheme at the TPCODL Corporate Office on 19th March 2025. The event was graced by our CEO, Mr. Arvind Singh, along with Mr. Hemant Goyal (CFO), Mr. Dushyant Kumar Tyagi (CCS), Mr. Sriballav Singh (CHRA) and other officials.

Using a system based lucky draw, we selected 340 lucky winners from the September and December 2024 cycles. Additionally, 6 customers who paid digitally via Amazon were also chosen. Prizes—including mobile phones and cookware sets—will be distributed in April 2025.



Launch of Digi-Gram – Digitization of Gram Panchayats in Khordha

We launched the *Digi-Gram* initiative on 14th February 2025 in Khordha district, aiming to empower Gram Panchayats to drive digital electricity bill payments in their villages. This initiative strengthens our commitment to enhancing consumer convenience through digital solutions.

The launch event was graced by Shri Chanchal Rana (IAS, Collector & DM – Khordha), Shri Jyoti Sankar Sahoo (CDO, Zila Parishad – Khordha), Shri Manoj Kumar Singh (Chief Operating Officer, TPCODL), Shri Dushyant Kumar Tyagi (Chief Commercial Services, TPCODL) and other senior officials.



Consumer Awareness Camps

In Q4 FY 24-25

To promote digital payments, safety and awareness about our key initiatives, we organized



GAON Chala Camps

As part of our proactive communication approach, we organized GAON Chala Camps across rural areas to deliver doorstep services. These camps enabled us to directly engage with consumers and address their queries, complaints and service requests on the spot.

In Q4 FY 2024-25

341 camps conducted

Over 7,000 consumers engaged



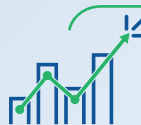


Digital Payment Growth

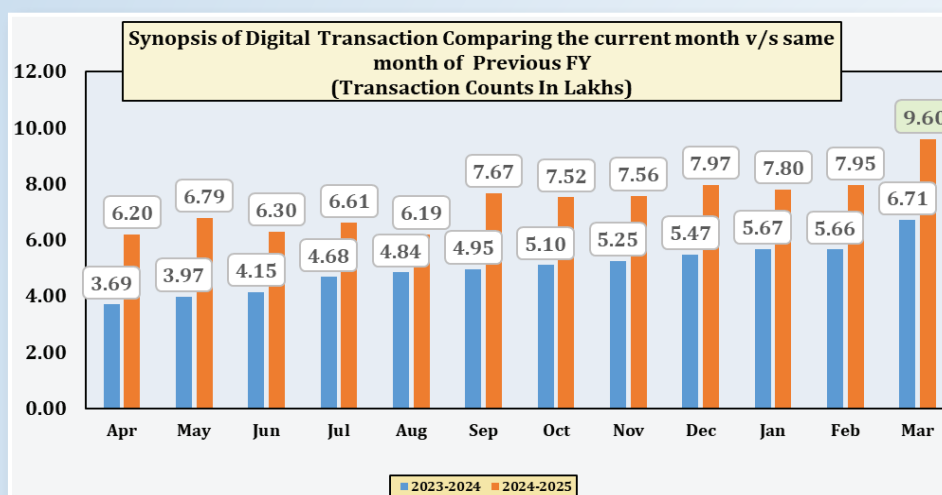
We intensified our efforts to promote digital payments through print and social media campaigns, along with on-ground awareness camps in villages and basti areas. These initiatives significantly boosted customer adoption of digital modes for bill payment.



9.60 lakh digital transactions in March 2025



43% increase compared to March 2024



Mega Bill Pay and Win Scheme – March 2025

To encourage customers to clear their dues and become zero-arrear consumers, we launched the Mega Bill Pay and Win Scheme from January to March 2025. Customers stood a chance to win over 540 prizes, including mobile phones, cookware sets and exciting cashbacks.

Additionally, 3 lucky winners will be rewarded with iPhones as the bumper prize.



Exciting Offers on Online Payment through Amazon

To make digital payments more rewarding, we partnered with Amazon to introduce special offers for our customers paying electricity bills online.



Offer Highlights :



Exciting cashback and a chance to win an iPhone for lucky customers



Flat ₹50 cashback on the first TPC@DL bill payment via Amazon (new customers)



Up to ₹10 cashback on every transaction for regular payers via Amazon



At the Service of the Consumer: The Four Pillars of Meter Management at TPCODL

At TPCODL, we believe metering is the foundation of reliable power distribution. Our Meter Management Group (MMG) is more than a support function—it's a key enabler of transparency, accountability and customer satisfaction, all while following the highest safety standards.

From new installations to replacements, from HT readings to testing, our team ensures metering quality across consumer categories, transformers and feeders. We also monitor high-value consumers and conduct both on-site and lab-based testing.

MMG operates through four core pillars—**Field Installation, Lab Testing, AMI and MDAG**—each working in sync to deliver accuracy, efficiency and trust. Together, we drive technological progress and system reliability in every unit we power.

1. Field Installation: Empowering Consumers with Accurate Metering

Our Field Installation team plays a vital role in ensuring seamless metering across all consumer segments—from homes to HT industrial connections. In FY-25, we completed **5,06,040 metering activities**, including **4,21,951 installations** (comprising **3,76,682 single-phase** and **45,269 three-phase** meters). This marks a **36% rise in installations** and **28% growth in overall activity** over last year.

We also installed **2.02 lakh smart meters**, taking the total to **3.45 lakh**. With most **HTCT and LTCT meters now smart**, we aim to complete smart conversion of all 3-phase meters by **mid-FY'26**.



5,06,040
metering activities,

4,21,951
installations

36% 
rise in installations

2. Lab Testing: Precision Beyond the Field

Our central labs ensure only the most accurate and reliable meters reach the field. Each meter undergoes rigorous testing to meet quality standards. Disputed or suspicious meters are also analysed for tampering, ensuring fairness, transparency and trust in every installation.





WOMEN IN POWER: WOMEN ENGINEERS LEAD METER TESTING LAB OPERATIONS AT TPCODL

TPCODL takes pride in the remarkable women whose leadership & expertise drive excellence across the organization. Their contributions not only strengthen our workforce but also inspire the next generation of professionals. It is an honor to have an all-women team at the helm of our advanced Fully Automatic Energy Meter Testing Laboratory. Led by Ms. Tanuja Behera, the team—comprising Ms. Namita Rani Muduli, Ms. Asima Rath, Ms. Subhashree Sasmita & Ms. Sunanda Rani Dalai—ensures precision and efficiency in energy meter testing, setting new benchmarks in excellence. Energy meters are tested on Fully Automatic Test Benches at our NABL accredited Meter Testing Laboratories in Bhubaneswar & Cuttack.



WWW.INDIANEXPRESS.COM

There are two nos NABL Accredited Fully Automatic Meter Testing Laboratory at BBSR & CTC led by lady engineers.

3. AMI: Smart Metering, Smarter Systems

Advanced Metering Infrastructure (AMI) is revolutionizing metering by enabling real-time two-way communication between meters and the utility. With 3.45 lakh smart meters installed till FY-25 — including 2.02 lakh added this year — AMI has transformed remote reading, outage detection and billing accuracy. Focused efforts continue to resolve non-communication issues and achieve full 3-phase smart metering by mid-FY'26.

4. MDAG: Driving Insight with Data

The Meter Data Analysis Group (MDAG) decodes consumption patterns, identifies anomalies and supports decision-making for loss reduction and efficiency. Monitoring from HT consumers to transformers and feeders, MDAG's data-driven vigilance earned it the prestigious **Power Innovista Award (FY-25)** from the CEO & MD, Tata Power.



Power Innovista Award (FY-25)

Recognition & Rewards

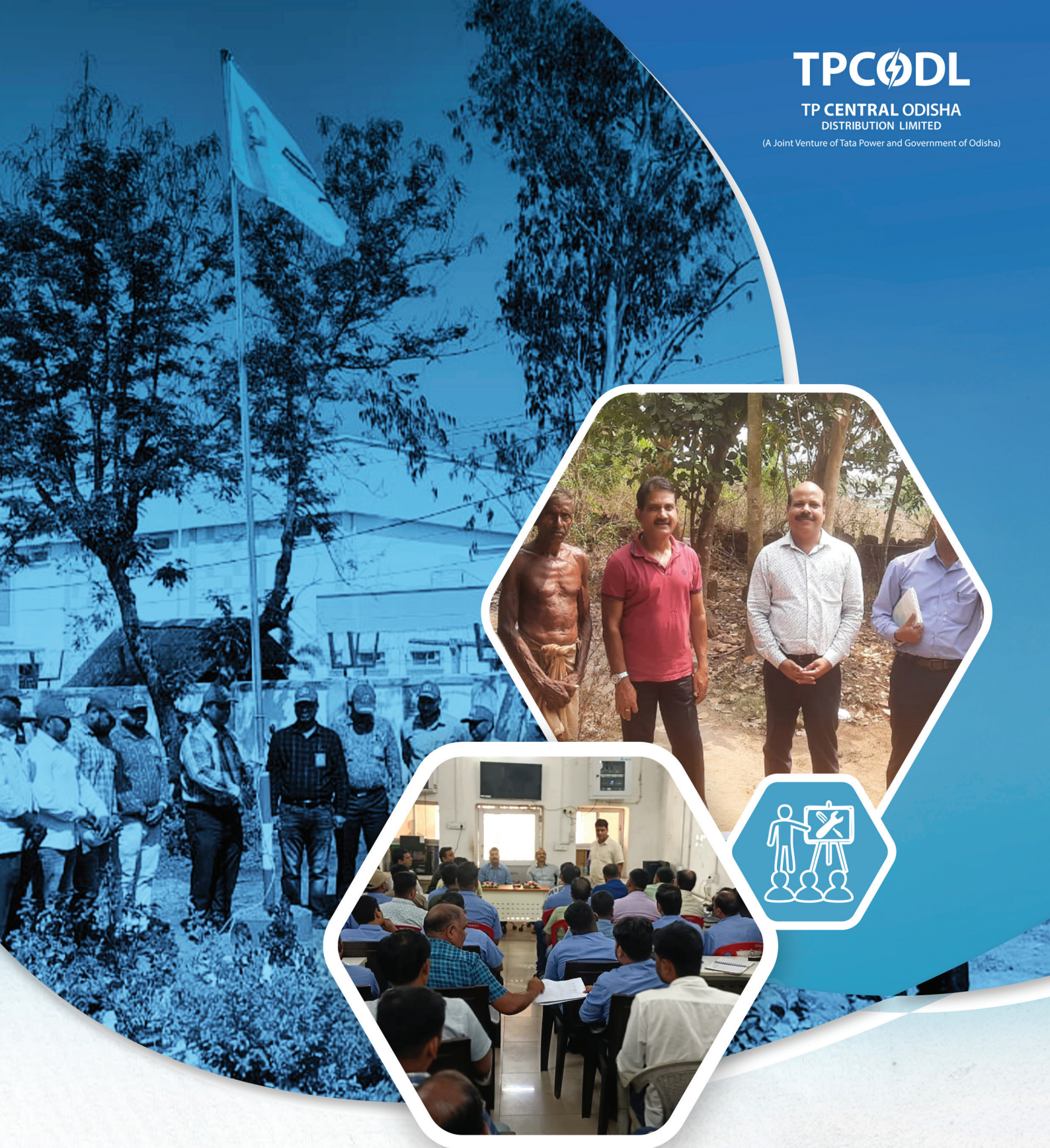
MMG was honoured with the **Zero LWDC & Fatal Award** and a special recognition for **55,000+ meter installations in a single month** in FY-25. With regular R&R initiatives and cultural celebrations for both BA and regular staff, MMG continues to boost morale while delivering excellence.



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HR Initiatives - Nurturing Excellence



HR Initiatives - Nurturing Excellence

At TPCODL, our Human Resources team plays a vital role in nurturing a people-first culture. We are committed to attracting, developing and retaining talent while fostering an inclusive, engaging and performance-driven work environment. Through strategic initiatives, employee well-being programs and continuous learning opportunities, HR empowers every employee to grow and contribute to TPCODL's mission of delivering reliable and sustainable energy solutions.

Quarterly Training Snapshot

Our workforce is our strength. Here's how we're building capabilities across levels:



Policy Awareness

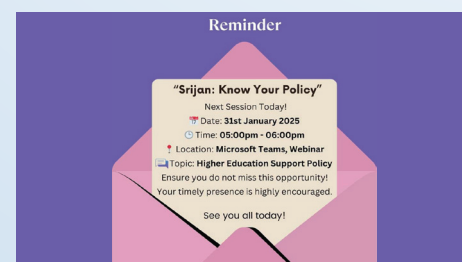
4 sessions conducted

Integrated leave policy

Health and wellness policy

Higher education support policy

Policy on joining and transfer benefits



Employee Engagement & Welfare

CEO Town Hall - 2 nos

Chief/ Circle/Head Connect:

Division Interactive
Forums

11
sessions

97
sessions

Chiefs/ Heads
Connects

HR Connect

Chief HR Connect: 132

Field HR connects: 850

BA Connect Sessions: 2



R&R



102 employees rewarded



Welcome to TPCODL Family



Mr Dipankar
Biswas



Mr Subarna
Dey



Mr
Dibyaranjan
Sahoo



Mr Adik
Panda



Mr Jeebanjyoti
Samantasinghar



Mr Bijay
Kumar
Sahoo



Ms Trupti
Samantaray



Ms Subhadini
Oram

⚡ Utkarsh Batch 2 Flagged Off: A Leap Toward Leadership Excellence

On April 7, 2025, the second batch of the *Utkarsh – One Year PG Certificate Programme in General Management* was launched in collaboration with XLRI Jamshedpur. A total of 42 nominated executives from the four TP Odisha DISCOMs joined the program. The inauguration featured insights from senior leaders including Mr. Sanjay Banga, Mr. Himal Tewari, Mr. Arvind Singh and others, emphasizing the importance of continuous learning and leadership development. This marks another step forward in our journey of building future-ready talent.



⚡ Campus Recruitment

As part of our ongoing commitment to building a dynamic and future-ready workforce, TP Odisha DISCOMs successfully conducted campus recruitment drive onboarding a fresh wave of talent across key domains. This hiring initiative brought in Diploma Engineer Trainees (DETs), Graduate Engineer Trainees (GETs) and Executive Trainees in critical functions such as Operations, Commercial, HR, Strategy, Business Analytics and Legal—reinforcing our talent pipeline with promising young professionals poised to drive innovation and operational excellence.



⚡ ନୂଆ ଆରମ୍ଭ : A Fresh Start for Women Professionals

In January 2025, TP Odisha DISCOMs launched ନୂଆ ଆରମ୍ଭ to support women returning to work after a career break. With 2,800+ applications, eight talented professionals were onboarded across the four DISCOMs. The initiative was celebrated on International Women's Day with Smt. Usha Padhee, IAS, Principal Secretary, H&UD and Commerce & Transport Departments, Odisha who applauded the effort and shared inspiring insights on women's empowerment — marking a proud step towards a more inclusive workplace.



Employee Engagement Survey 2025

Between Jan 15–31, 2025, TP Odisha DISCOMs conducted the Employee Engagement Survey in partnership with Mercer, achieving an excellent 88% participation rate. This reflects our employees' trust and willingness to share honest feedback. Insights from the survey will help us identify key strengths, address improvement areas and design initiatives that enhance workplace experience — ensuring every voice is heard and valued.

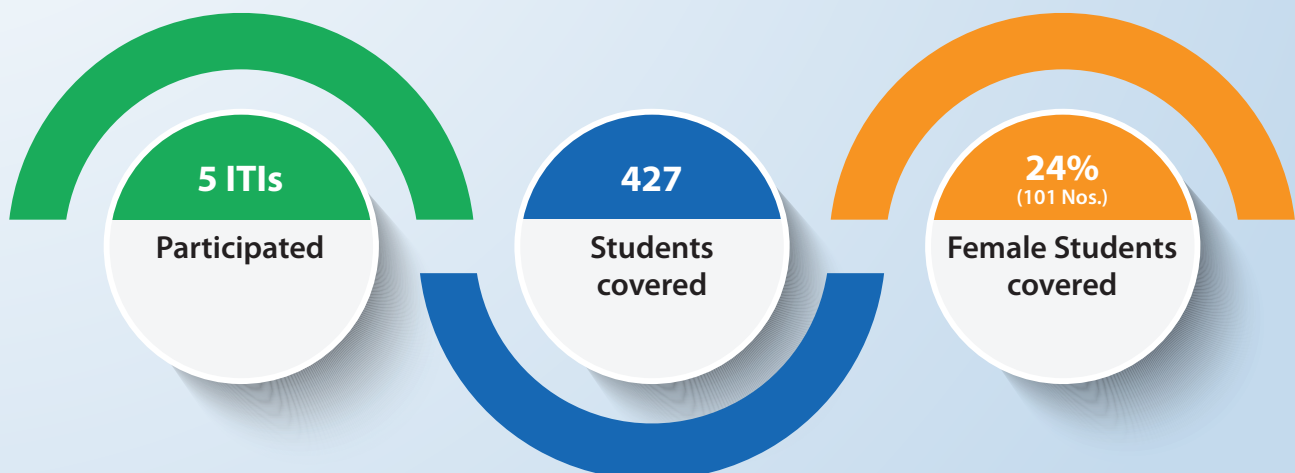


Skill development training at TPCODL

Under the MoU between Tata Power and the Skill Development & Technical Education Department, Govt. of Odisha, a skill development program was rolled out across 20 Govt. ITIs — including 5 under TPCODL.

Led by the Odisha DISCOMs' Central L&D team, the program trained 427 ITI (Electrician) students across 17 batches, blending classroom instruction with hands-on exposure at Skill Development Centres.

Successfully completed in February 2025, the initiative received strong appreciation from ITI Principals and students, reinforcing Tata Power's commitment to building a future-ready workforce.





Empowering Our Workforce: Technical Training for Safer, Skilled Operations

At TPCODL, our Technical Training Department is committed to enhancing the competency and safety awareness of our workforce—spanning Business Associate (BA) employees from O&M, MMG, STS, RRG, Projects, Enforcement and Substation operations, as well as our regular executive and non-executive staff.

To make training accessible and impactful:

5

Technical Skill Development Centres

have been established across our 5 circles

13

Division-Level Practice Yards

with porta cabins support hands-on learning

Our Training Framework Includes:

Baseline Evaluation

through TEC L1 for BA employees

Progressive Upskilling

via TEC L2 & L3 under a structured competency framework

Post-Training Assessment

conducted through interviews and practical evaluations by subject matter experts

30,982 Training Man-days

completed for both BA and regular employees



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Mr Dharanidhara Samal



Mr Biswambhar Mahalik



Mr Dibakar Mahallik



Mr Dillip Kumar Aruk



Mr Biranchi Naryan Sahoo



Mr Tareshwar Pradhan



Mr Arun Kumar Sahoo



Mr Paradesi Gochhayat



Mr Sarbeswar Dehury



Mr Brundaban Moharana



Mr Bijaya Kumar Panda



Mr Prasanna Kumar Dash



Mr Basanta Kumar Patnaik



Mr Dinabandhu Acharya



Mr Mahendra Kumar Jena



Mr Bhaskar ch Moharana



Mr Bhimsen Barik



Mr Dharanidhar Nayak



Mr Sukanta Ch. Mohanty



Mr Pradipta Kumar Ray



Mr Jameswar Sahoo



Mr Bijaya Biswal



Ms Champakalata Sahoo



Mr Pravakar Khadiratna



Mr Debaraj Chhetri



Mr Pravakar Behera



Mr Laxmidhar Mallik



Mr Ananta Kishore Sahoo



Mr Asit Kumar Das



Mr Bibhuti Bhusan Sahani



Mr Nimain Charan Muduli



Mr Sarat Chandra Paital



Mr Sk Sabir



Mr Dharanidhar Nayak



Mr Bidyadhar kar



Mr Prafulla Kumar Biswal



Mr Laxmidhar Sahoo



Mr Ganeswar Das



Mr Dharmaraj Sahoo



Mr Sudhakar Swain



Mr Krushna Chandra Sethy



Mr Sribachha Martha



Mr Sarbeswar Baral



Mr Prabhat Kumar Champati



Mr Anup Kumar Munda



Mr Nihar Ranjan Mishra



Mr Aditya Kumar Biswal



Mr Ramesh Chandra Swain



Mr Dillip Kumar Muduli



Mr Konkan Mallik



Mr Natha Nayak



Mr Phakir Kumar Kar



Mr Abhaya Senapati



Mr Jayaram Ray



Mr Bichitranda Rout



Mr Satyapriya Mohanty



Mr Rabindra Rout



Mr Sadasiba Muduli



Mr Banabihari Behera



Mr Laxmidhar Nayak



Mr Bichitra Narayan Pattanaik



Mr Jogendra Behera



Mr Purna Chandra Sahoo



Mr Ganeswar Gochhayat

EVENTS

New Years Day Celebration

The New Year was celebrated with enthusiasm and camaraderie across all offices of TPCODL. Employees came together to reflect on the achievements of the past year and to welcome 2025 with renewed energy and optimism.



Republic Day Celebration

TPCODL celebrated Republic Day with patriotic fervour across all offices and divisions.



Women's Day Celebrations

TPCODL celebrated International Women's Day with energy and enthusiasm across all locations. The event recognised the invaluable contributions of women employees and reinforced our commitment to building an inclusive and empowering workplace.



Holi Celebrations Across TPCODL

The festival of colours was celebrated with great joy and togetherness across TPCODL. The celebrations added a splash of colour to the workplace, reinforcing the spirit of unity and camaraderie.



ULLAS 3.0

We came together as one big family for *Ullas 2025*, our annual get-together that celebrated the spirit of unity and joy. It was a heartwarming evening filled with laughter, cultural performances, and engaging games for all age groups.

A special highlight of the evening was our collective tribute to the legendary Shri Ratan Naval Tata, whose values continue to guide and inspire us. With our families by our side, we celebrated not just an event—but the essence of what makes TPCODL a close-knit community.



Lineman Diwas Celebration Across TPCODL

On the occasion of Lineman Diwas, we came together to celebrate the dedication, resilience, and bravery of our linemen — the real backbone of our power distribution system. From climbing poles to restoring supply in the toughest conditions, their contribution keeps the lights on across our network.



Sports Across TPCODL

TPCODL hosted multiple sports tournaments across circles, promoting fitness and team spirit. Employees enthusiastically participated in various sports

2nd Runner-Up at OPTCL Power Cup - Cricket



Chess Tournament



Carrom Tournament



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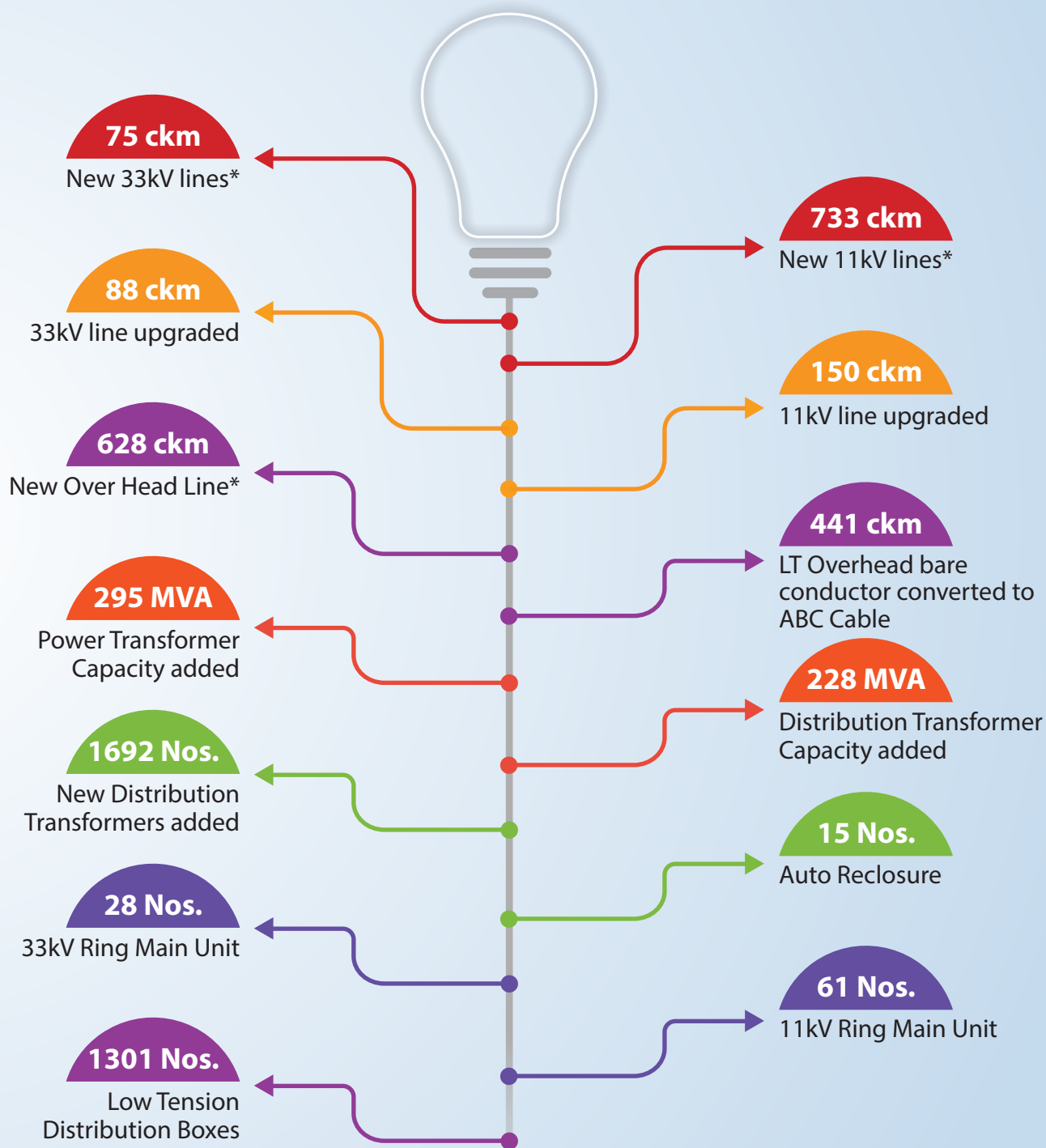
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Operations in Action: Strengthening the Network



SUMMER PREPAREDNESS IN NUMBERS APRIL 2024-MARCH 2025



RELIABILITY IMPROVEMENT EFFORTS 2025

TP Central Odisha Distribution Limited (TPCODL), is prepared to meet the rising electricity demand as temperature soar in the summer of 2025.

PEAK DEMAND

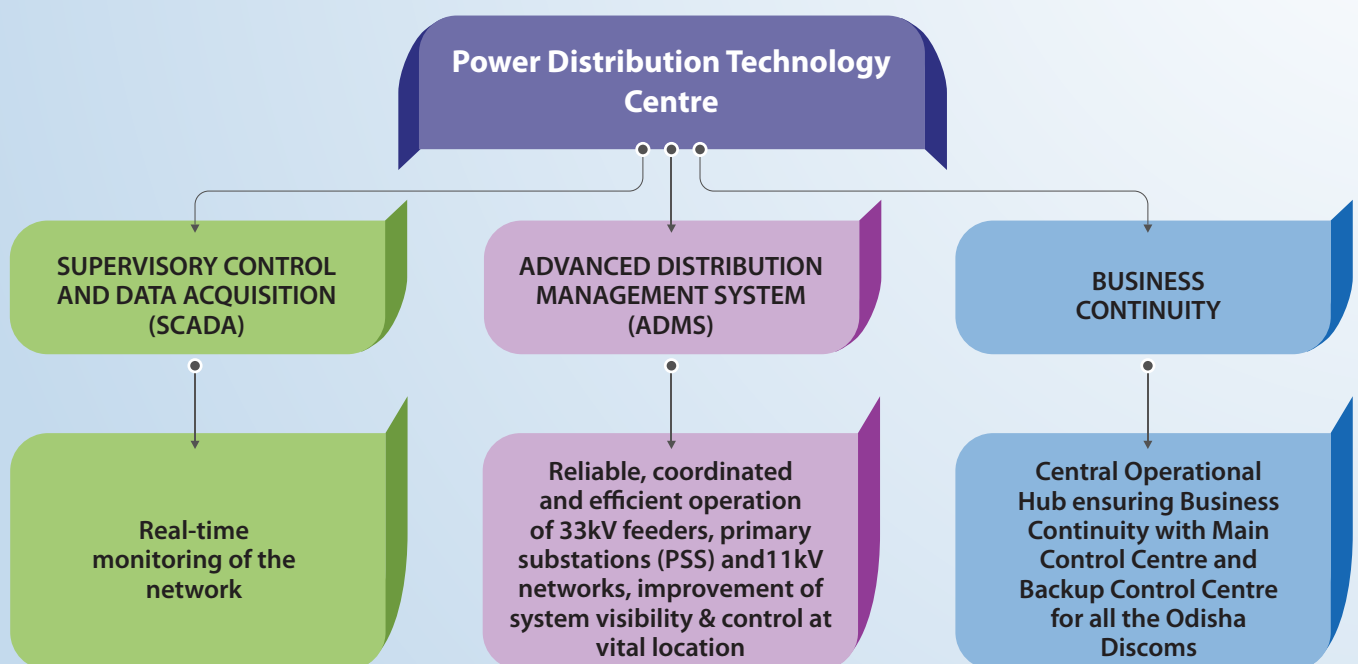


TPCODL has undertaken a series of proactive measures to ensure uninterrupted power supply and enhanced reliability.



POWER DISTRIBUTION TECHNOLOGY CENTRE(PDTC)

To strengthen its power distribution capabilities, TPCODL has established a Centralised Power Distribution Technology Centre in Bhubaneswar.



SUMMER PREPAREDNESS INITIATIVES

Hot stand by source with 98% Success rate

In City areas, Hot stand by source has been ensured at PSS for change over in case of main source break down within 5 mins with 98% success rate.

SCADA-based overload trimming

Implemented SCADA-based overload trimming schemes to prevent tripping of grid-end 33kV feeders by initiating controlled opening of PSS-side breakers upon reaching predefined trigger thresholds

Contingency Plan Readiness

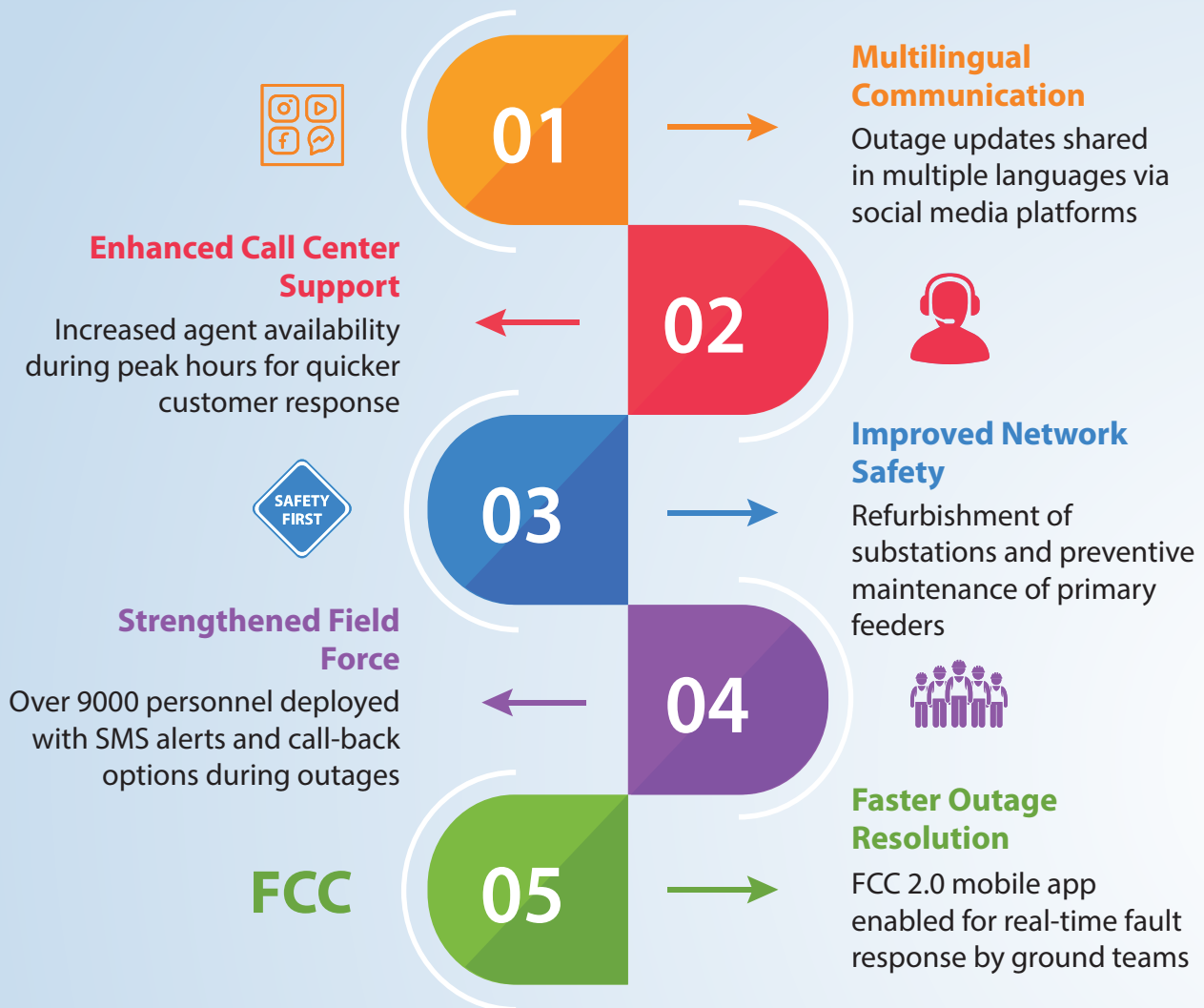
With the institutionalization of Central Power System Control Centre for 33kV Operations of all PSS of TPCODL, contingency have been made ready for situational changeovers during overloading condition for better load management ensuring zero load curtailment

KALBAISAKHI STORM PREPAREDNESS





ENHANCED CUSTOMER SERVICE AND OUTAGE MANAGEMENT INITIATIVES



NEW PSS ADDED TO THE NETWORK FOR RELIABLE POWER SUPPLY



**6000+
Consumers
Benefited**

Commissioning of 33/11kV Panchmahal PSS to mitigate Low Voltage Issue

15000+
Consumers
Benefited



Commissioning of 33/11kV Unit 8 PSS for reliable power supply

10000+
Consumers
Benefited



New Manguli PSS set-up for reliable power supply



MAJOR AUGMENTATION WORK CARRIED OUT FOR SUMMER

12000+
Consumers
Benefited



Refurbishment of Boinda PSS
for reliable power supply

15000+
Consumers
Benefited



Refurbishment of 33 kV Danpur
Feeder for reliable power supply



**10000+
Consumers
Benefited**

**25 MVA Power transformer
successfully charged at
Pandra PSS**



**12000+
Consumers
Benefited**

**25MVA PTR charged
successfully at Nayapalli PSS,
BCDD2 division**



**10000+
Consumers
Benefited**

**Bahugram 33kV
(ckt II) feeder-2 charged
successfully**



**16000+
Consumers
Benefited**

**12.5/16 MVA PTR charged at
OGP PSS**



**7500+
Consumers
Benefited**

**Choudwar 12.5/16 MVA
PTR charged successfully**



**12000+
Consumers
Benefited**

**33 kV Sarpeswar feeder - 5.7
ckm (including 3 km Long
madhusudan bridges crossing)
has been successfully charged**





40000+
Consumers
Benefited

33kV JORONDA line under
ODSSP scheme Augmented in
Dhenkanal division



20000+
Consumers
Benefited

20/25 MVA PTR charged at
Kalinga PSS



Inauguration of Power Distribution Technology Centre

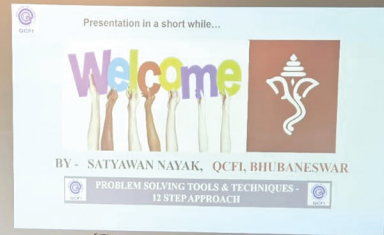
The Power Distribution Technology Centre was inaugurated by Shri K. V. Singh Deo, Hon'ble Deputy Chief Minister, Government of Odisha, In the esteemed presence of Shri Manoj Ahuja, IAS, Chief Secretary, Government of Odisha.



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*Inside Business Excellence :
Quality, Culture, Consistency*



Policy Management

Strategy Formulation Workshop

We conducted our Strategy Formulation Workshop on 30th January 2025 at the Management Development Centre, Bhubaneswar. Functional leaders used the TQM Policy Management Approach to identify key focus areas—Safety, Billing Efficiency, Capitalization, Employee Engagement, Technology and Earned Credit Loss Liquidation (ECL). Guided by our CEO and CXOs, teams defined priority projects aligned with our strategic goals.

The outcomes have been integrated into the T&D Strategy and presented at the Tata Power Annual Strategy Workshop. With a clear roadmap, we are set to drive focused and sustained growth.



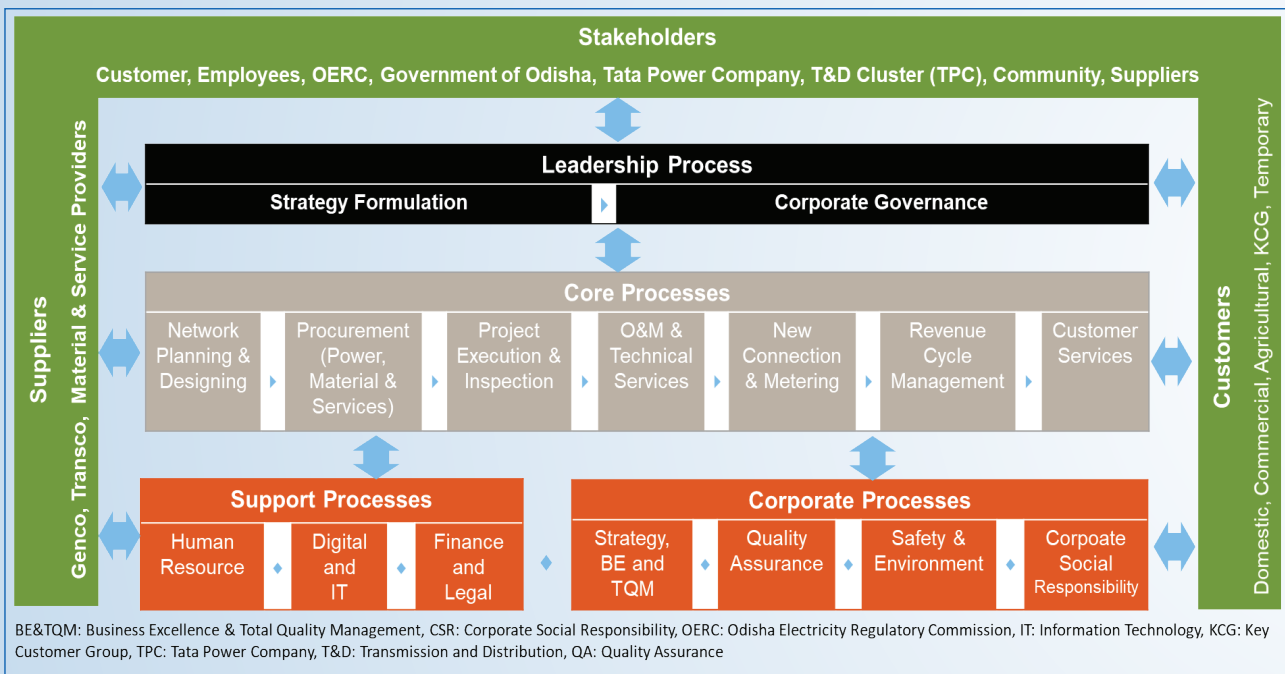
Daily Management

Process Reviews

We periodically review our processes under the SDCA cycle to ensure they reflect current practices and stay aligned with our Management and Control Plans. In Q4 of FY25, we reviewed and released updated versions of seven key processes:

Cable Fault Location and Repair (10.17.16 R01), Material Requirement Planning (10.24.04 R00), Enforcement Activity & Assessment (10.18.08 R03), Meter Testing at Site (10.18.11 R02), Meter Testing at Laboratory (10.18.10 R03), Meter Installation and Replacement (10.18.09 R05), HT & EHT Attribute Change (10.18.12 R01)

These updates help us maintain consistency, improve efficiency and support continuous improvement across operations.



IMS Internal Audits: Driving Process Excellence

In January 2025, IMS Internal Audits were conducted across key locations including Gabakunda, Rasulgarh, Bhatpada, Sainik School PSS, Janla Section and the Automation & Technology Group.

With active participation from 12 auditors and 30+ auditees, the audits focused on identifying process strengths, non-conformities and opportunities for improvement—reinforcing our commitment to continuous excellence.



Cross Functional Management

Mission 1201: A Historic Leap in Collections

Mission 1201 was a turning point for us at TPCODL. Through collective ownership, daily reviews and strong cross-functional collaboration, we achieved our highest-ever **Collection Efficiency of 127.04% and Billing Efficiency of 84.69% in March 2025.**

This success was the result of tireless efforts across our teams, with support from government departments and focused interventions at the ground level. It truly reflected what we can accomplish when we come together with purpose and passion.

Billing Efficiency Apex Committee: Driving Synergy and Results

As part of our strategic push, we formed the Billing Efficiency Apex Committee to bring cross-functional alignment and focus. Born out of the Strategy Formulation Workshop, the committee is working to meet stakeholder expectations through improved coordination, employee engagement and a performance-driven culture.

Total Employee Involvement:

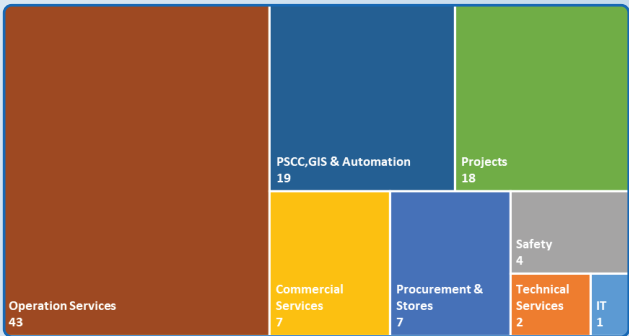
Gemba Visit for 5S at Paradeep

We conducted a one-day Gemba visit at Paradeep Circle on 17th January 2025, led by Sensei Mr. Satyawan Nayak. Our 5S Champions actively participated and valuable observations were shared to strengthen our 5S practices and drive continuous improvement.



Annual QCC and Prayaas Competition

The annual Prayaas and QCC Competition for FY25 was held virtually from 10th to 14th February 2025, with entries submitted through the Shinergy platform. We saw enthusiastic participation with 81 Prayaas and 20 QCC projects. 20 cross-functional juries provided insightful feedback, encouraging continuous improvement and innovation across teams.



Education & Training

5S Champion's Program

As part of our TQM journey, a two-day 5S Champion's Program was held on 15th and 16th January 2025 at the Management Development Centre, Bhubaneswar. Led by 5S Sensei Mr. Satyawan Nayak from QCFI, the session focused on strengthening our visual workplace culture through practical guidance on 5S principles and deployment strategies.



QCC Training

A one-day QCC Training session was held on 18th January 2025 at the Management Development Centre, Bhubaneswar. Sensei Mr. Satyawan Nayak guided participants on effective use of Problem-Solving Tools and the structured QCC approach, equipping teams to drive continuous improvement on the ground.



TQM Overview Sessions

The Business Excellence team conducted TQM Overview Sessions across Bhubaneswar, Nayagarh, Khurda and Puri Divisions in January and February. Each session saw active participation from 30+ employees. The sessions focused on familiarizing employees with the House of TQM, its core principles and the use of the EPM and Shinerjy portals—encouraging alignment with our TQM journey.



TQM Practitioner's Program

To build leadership capability in driving TQM deployment, a TQM Practitioner's Workshop was held on 12th–13th February 2025 at the Management Development Centre, Bhubaneswar. Guided by TQM Guru Dr. Pankaj Kumar, the session included insights from TPDDL and Tata Autocomp's TQM journeys. It concluded with an online quiz to assess learning, certifying participants as Gold and



Silver TQM Trainers. Out of 99 identified leaders, 67 have been trained so far, with the remaining to be covered in Q1 FY26.

Innovation

Patents

Three of our patent applications were published this quarter:

- ▶ DINOM – Distribution Network Operations Model
- ▶ HT Line Voltage Regulator Transformer (7kV to 11kV)
- ▶ Low-Cost Cyclone-Resilient Pole – Rebar Lacing Pole

We are now progressing to the examination stage, where the patents will be evaluated for novelty, innovation and economic value. Post-evaluation hearings will determine the grant of these patents based on the merit of our claims.

Tata Power Innovista

Twelve of our innovations were nominated for Power Innovista this year, with entries across categories such as Implemented Innovation, Design Honor and Sustainability Impact. Four standout innovations have advanced to the next level and will now compete at Tata Innovista. These are:



- ▶ Centralized Integrated Odisha DISCOM Control Hub
- ▶ Reduction of Technical Losses and Jumper Failures
- ▶ Harnessing Geoscience for Resilience & Safety
- ▶ TRANSCAN: Integrated Transformer Testing Kit

Social Excellence

Tata Affirmative Action Program

The Tata Affirmative Action Capability Development Program was held on 16th–17th January 2025 at the Management Development Centre, with 25 participants from the Affirmative Action Council, HR, Central Contracts Group and CSR team. Marking a key milestone, the Affirmative Action Policy was officially released on 3rd February 2025.



Sustainability

Environment Strategy

TPCODL has rolled out its first Environment Strategy, aligned with Tata Power's goals of Net Carbon Zero, Water Neutrality and Zero Waste to Landfill. It focuses on solarizing substations, energy and water efficiency and strengthening our Environment Management System.

Ethics

Ethics Week 2025

We celebrated Ethics Week 2025, which commencing on 24th February across Corporate Office and other locations. Employees actively engaged during the week in awareness sessions and competitions, to reinforce our commitment to ethics and integrity.



Founders' Day & Ethics Week Closure

TPCODL celebrated the 186th birth anniversary of Shri Jamsetji Nusserwanji Tata along with the closing of Ethics Week, which began on 24th February. The day began with CEO & Principal Ethics Officer Mr. Arvind Singh offering a floral tribute at the Corporate Office, joined by the leadership team and employees. The celebrations concluded with the Ethics Week closing ceremony and prize distribution to competition winners, honouring the founder's legacy of innovation and ethical leadership.



TPC^{ODL}

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CSR Initiatives :
Empowering People, Building Futures



Education

Urja Mela – Nayagarh

We organized an Urja Mela in Nayagarh under our flagship Club Enerji initiative to inspire young minds toward sustainability and inclusion. 200+ students from 35 schools participated in engaging competitions like drawing, poster making and science exhibitions. Winners were felicitated by the DEO, Circle Head and Division Manager. The event also featured a plantation drive and an awareness session on the “Be My Scribe” app aimed at supporting visually impaired students.



Urja Mela – Dhenkanal

Held with a focus on inclusivity, this event saw participation from 150+ students including children with special needs. It promoted climate action and disability awareness through activities like the Globey Climate Crew talk, “Be My Scribe” awareness, Youth4Water campaign and themed competitions.



Relief Support – Fire Incident

As part of Tata Volunteering Week 23, our volunteers extended immediate relief to fire-affected families by distributing essentials like sarees, dhotis and towels. The initiative was executed under “Adhikaar” in collaboration with the local Gram Panchayat.



WLC Learners Carnival

We celebrated the journey of 500+ women learners from our Vidya Women Literacy Centres across Angul, Bhubaneswar and Puri. These women were certified in Basic Functional Literacy and Financial Inclusion. The event honored their efforts and the dedication of Preraks (local teachers) with senior leaders presenting the certificates.



Vidya Bazaar

To promote micro-entrepreneurship among WLC graduates, we hosted the “Vidya Bazaar” in Angul where products created by trained women entrepreneurs were showcased and sold out. The overwhelming response energized the participating women and created visibility for their efforts.



Adhikaar Immersion Visit

Senior leadership visited the Adhikaar Information Centre to understand grassroots impact and explore future enhancements. The initiative generated positive feedback and renewed interest in volunteering and field-level engagement.



ENTREPRENEURSHIP

International Artist Visit – Roshni Centre

Women trainees at our Roshni Centre were inspired by a visit from opera artists from Italy and Spain, who performed and interacted with them. Jute gifts were exchanged and the artists praised our eco-friendly initiatives. This cultural exchange boosted morale and emphasized the importance of global outlook for local artisans.



Jam @ Street – Artisan Display

We showcased traditional art forms like Dokhra, Patachitra, Palm Leaf Carving and jute crafts at the Jam @ Street event in Jamshedpur. The products attracted massive footfall and appreciation, enhancing visibility for our Anokha Dhagaa artisans.



Kalabhoomi Exposure Visit

Artisans from the Kakarudrapur cluster visited Kalabhoomi Utsav 2025 to enhance their skills. The master trainer provided personalized feedback on Patachitra techniques. The visit served as a vital capacity-building initiative for sustaining traditional art.



EMPLOYABILITY & EMPLOYMENT

Green Job Academy

We successfully trained 40 youth as NSDC-certified Junior Solar Technicians under our Odisha Green Job Academy. A landmark launch of India's first WASH-centric Skill on Wheels was also initiated to create a skilled taskforce for rural sanitation and hygiene challenges.



Kalinga TV Feature – Roshni CNG

Our Roshni Common Need Group's journey was featured in the serial "Aa Sangata Aalo Mita" on Kalinga TV on Utkal Diwas. The coverage brought statewide recognition to our women-led enterprise.

Pallishree Mela Participation

Artisans from the Roshni group participated in the Pallishree Mela 2025 in Khurda, showcasing handmade products to a wider consumer base and expanding their market exposure.



Daksh Convocation

Graduates from the NSQF-certified Unarmed Security Guard training received their certificates in a formal convocation attended by parents and senior leaders, highlighting our commitment to skill development and livelihood generation.



Roshni Creative Design Workshop

In collaboration with the National Jute Board, we conducted a 4-day Creative Design Training focused on jute product innovation, zero-waste production and quality enhancement. The training empowered women artisans with market-ready skills.



ESSENTIAL ENABLERS

PariCharcha – Partner Meet

We hosted our first TPCODL-NGO partner conclave on 3rd–4th January in Bhubaneswar. The event featured panel discussions aligned with our 4Es framework and included assessors from XIM-B, KIIT, NIT-Rourkela, Tata Trust, UNICEF and SBI Foundation. NGO partners showcased best practices and future strategies for program impact were co-created.



Blood Donation Camp – Dhenkanal

Under “Mission Jeevan,” a mega blood donation drive was held at Dhenkanal, collecting 76 units with active volunteer participation.



World Kidney Day – Antaran

On March 13, in partnership with CiNi, we organized a kidney health awareness camp in the Weaver Cluster under the “Antaran” initiative, promoting early detection and health consciousness.



Red Cross School Volunteering

Volunteers from TPCODL spent time at the Red Cross School for the Blind, Deaf and Dumb, donated sports equipment and introduced students and teachers to the “Be My Scribe” platform.



Mega Eye Check-Up Camp

We organized an eye screening camp for the Antaran project’s weaver community in collaboration with Tata Trusts. This health outreach received strong appreciation for its relevance and impact.





Awards & Accolades





**Odisha Visionary Leadership Award
2024-25**



**TPCODL secures 2nd Rank at the 37th State
Level Convention On Quality Circle**



**Silver Award for Corporate Governance in
Board Composition and Disclosure at the
100th SKOCH Summit**



**TPCODL gets 2nd Position in the T&D
Cluster Delta Competition**



**Mr. Ladu Kishore Pradhan,
Lineman C from Tangi
Section, Balugaon Division,
has been honored with the
prestigious Best Lineman
Recognition award on
Lineman Diwas in Delhi**



**TPCODL Wins 11 Awards at
38th National Convention of
Quality Concepts, Gwalior**



**Power Distribution
Technology Centre
Honoured with the
prestigious Global Architect
& Builder Awards 2025,
Dubai**

TPC[⚡]DL

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Articles



ଗାଆଁ ପରିବେଶ ହସ୍ତୁନି



ଭାଷିତ୍ରୀ ସତ୍ୟଜିତା

ପୁରୁବ ଭଳିଆ ଗାଁ ପରିବେଶ
ଆଉ ତ ଜମାରୁ ହସ୍ତୁନି
ଭଲରେ ମନ୍ଦରେ ଭାଗବତ ଘରେ
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ସାହି ପଡ଼ିଶାରେ କେହି କାହାପାଇ
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ହଜି ଯାଉଅଛି ଭାଇବାରା ସଙ୍ଗେ
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ବାଗୁଡ଼ି ଖେଳଟା ଗାଁ ପଡ଼ିଆରେ
ପଡୁନାହିଁ ଆଉ ନଜରେ ।
ଅଶିଶ ମାସରେ ନୀଳ କଇଁଟିଏ
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ବଣ ମଲ୍ଲୀଟିଏ ବଣରେ ଫୁଟିଲେ
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ଫଗୁଣ ଅବିର ଉଡୁନି ।
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Disaster Management Mechanism of TPCODL- A Pathway for all Discoms




Bikash Kumar Sarkar
Dy. Manager – ES & ADMIN

It is always a challenge for the Human Beings to face the challenges of nature. Even Human Beings are the most talented creature of the almighty but still they find it difficult to overcome the challenges of nature. It may be in the form of Cyclone; Hurricane; Flood or any other means. But though these challenges comes for all times it needs to be faced with gravity; talent and perfect forecast.

Odisha the land of cultural heritage is situated in the coastal belt adjacent to the Bay of Bengal and Cyclones are common phenomenon in these area especially during the month of May and October which cannot be ever undermined.

Cyclones comes for a shorter span of time but the devastation it causes lifts the pressure on the people to handle with gravity. TPCODL a rising discom in the state of Odisha comprises of 9 major Coastal Districts of the State which is very much sensitive and needs to be faced with all challenges and strategy formulation.

TPCODL is way ahead in the Disaster Management scheme in the state and the visionary attitude of CEO TPCODL ; Mr Arvind Singh to come out of all the challenges in disaster management is a feather in the crown. The recent Cyclone " DANA" has seen a visionary look out of the CEO TPCODL .

With the news of the Cyclone hitting the Coastal belt – Kendrapara District and some other areas the strategy has been formulated on a war footing

basis ; the rigorous coordination among all the departments like that of ES & A; Safety;Operations ; Finance etc and self-monitoring by the CEO on preparatory aspect bringing all the departments on proactive foot and making things ready prior to the Cyclone has brought the entire team of TPCODL to a common platform; Preparatory measures like arrangement of Satellite Phones; Vehicles; Transformers Polls; fooding etc along with the deputation of Senior Management Team to the locations has the exemplary action on the same

After the passing of Cyclone the restoration work was coordinated without any time lapse with close monitoring by the DM Cell; PSCC; ES&ADMIN; Operations at the ground level to boost the morale of the employees' to complete the work with zero casualty is a land mark achievement of TPCODL which has been appreciated at all level including that of Govt at the State and the National Level

During the occurrence of the cyclone the entire team of TPCODL came on a common platform as a family to restore the power supply of the area within a couple of days giving message to the people that " TPCODL DISTRIBUTES LIGHTS TO LIVES"

The commitment and monitoring and strategy formulation of Disaster Management by TPCODL is an exemplary for all discoms and TPCODL is showing the pathway to other discoms how to effectively manage the disaster management in the State of Odisha.



SON OF THE SOIL



Subha Chakraborty
CRE. TPCODL

The dashing meadow will tell the story of a farmer
He is working with ease even without an armour.

He is honest and do possess a mature brain,
He knows his limitations & also to make grain.

We are thinking of economy and everything upright
Even soldiers need them to put up a strong fight.

He says "It is tough to find every other person like me"
As we all know this is not everyone's cup of tea.

To cultivate with the cattle is tougher than your IT Job
Still they get enough trouble from the mass & the mob!

Are we giving them enough support to stay fit and fine ?
Then why their dead bodies are forming a long line ?

Some died of debt and some chose to have a rope
Some died of their fate and some losing their hope

We need to resurrect our thoughts as fast as we can
Otherwise "educated world" will have to make other plan.



Customer Appreciation



Jangyeswar Pal
@JangyeswarPal

@TPCentralOdisha

@Hindol Electrical Section
@D.E.D Dhenkanal

Meter has installed successfully in my premises .
Thanks a lot to the service team special thanks to JM (Manas Ranjan Behera) Sir for timely response & quick Redressal of my issue .



Sunil Kumar Singh
@sunil_singh3

This was resolved promptly, thanks a lot!!



S Sekhar

@srsubhransu

Thank you so much for your help & immediate action



Ansuman Swain
@Ansuman12Swain

Thanks for the immediate callback.
Resolved the issue



Santosh Kumar Nayak
@Santosh88512716

@TPCentralOdisha sir ସମସ୍ୟା ସମାଧାନ ଦିଗରେ ଶୁଭ୍ ଶୀଘ୍ର ପଦକ୍ଷେପ ନେଇ ସମସ୍ୟା ସମାଧାନ କରିଥିବାରୁ @TPCentralOdisha sir ଆପଣଙ୍କୁ ଏବଂ ଆପଣଙ୍କ ଗୋପ ଦିବାନୀୟ ଅଧିକାରୀ ମାନଙ୍କୁ ବହୁତ ଧନ୍ୟବାଦ ଆଜ୍ଞା।। @EnergyOdisha @dm_puri @KVSinghDeo1 @JanaSunani @IPR_Odisha @OfficialTeamATA 🙏🙏



Biswa
@biswa07

Thank you for the support. It's resolved now



ମହେଶ ମୁନି

@maheshmoonnight

Thank you TPCODL for quickly resolving the issue.



Tarun Kumar Sahoo
@TarunKuSahoo

Thanks @TPCentralOdisha for quick response.



Zeevan
@ZeevanPatel

Hon'ble Deputy CM Shri KV Singh Deo engaged with energy experts and innovators at the #UtkarshOdishaEnergyPavilion, discussing Odisha's leadership in renewable energy, smart distribution, and digital transformation.



Anup Nayak
@Anup_Ku_Nayak

Thanks a lot for your timely reply 🙏😊



Dipti Ranjan Das
@Dipti0308

Thank you Team @TPCentralOdisha . The issue has been successfully resolved



Human Rights Defenders Forum, India (HRDF INDIA)
@HRDF_IDKL

@TPCentralOdisha ଆପଣଙ୍କୁ ବହୁତ ବହୁତ ଧନ୍ୟବାଦ , ସୁରକ୍ଷା ବାଟ ,ଲଗାଇଲେ ,ଧନ୍ୟବାଦ ସମ୍ପର୍କକୁ 🙏🙏🇮🇳



Pinku
@LenkaShaswat

Thank you so much sir for resolving my issue 🙏



Sarbeswar
@Sarbesw36096101

Great to see TPCODL's proactive approach to improving power supply. Your hard work is paying off, and we appreciate it!
@TPCentralOdisha



ରାକ୍ଷିତା କୁମାରୀ ଓ ମୁବେକ ସିଂହ
@Cricketcapital

Very good initiative



Sandeep Chatterjee
@Sandeep36288074

Okay..Thanks for such cooperation.



Manas Kumar
@ManasKumar84

ତୁରନ୍ତ ଅଭିଯୋଗ ର ଉତ୍ତର ଦେଇଥିବାରୁ ଧନ୍ୟବାଦ୍ । ଏହା ନିରାକରଣ ପ୍ରତି ଧ୍ୟାନ ଦେଲେ ଆମେ ଉପକୃତ ହେବୁ ।।।। 🙏🙏🙏🙏



Kishor chandra pani
@kishorpani1991

ପୁନଃସ୍ଥାପିତ କରାଯିବାରୁ ସାଧୁବାଦ ଆପଣମାନଙ୍କୁ 🙏



Asit Kumar Biswal
@AsitKum11502259

Thanks for your Quick action.



Balaram Dalai
@BalaramDalai01

Thanks TPCODL for prompt action for resolving this issue.

56



Watt's the Difference?

Spot the 5 differences in the 2 images below!



TPCODL

Ranked 7th Among India's Best

TPCODL has secured A+ rating in the ministry of Power's **13th Annual Integrated Rating & Ranking : Power Distribution Utilities**, ranking 7th Among the top performing power utilities in India.

Our success stems from the support of the Government of Odisha and the dedication of our employees, whose expertise in cutting-edge technology, operational excellence, and commitment to consumers propels us to greater heights.



TPCODL

**TP CENTRAL ODISHA
DISTRIBUTION LIMITED**

(A Joint Venture of Tata Power and Government of Odisha)

Follow us On Our Social Media Handle

TP Central Odisha TP Central Odisha Distribution Ltd TPCODL2020 TP Central Odisha Distribution Ltd