

User Manual for Applying New Connection and Extension of Temporary Connection

Manual for How to Apply New Connection

Step- 1: Customers may use the below link to apply for a new connection as well as to track the status of their submitted new connection application

Mo Bidyut Customer Portal: <https://mobidyut.com/>

The screenshot shows the Mo Bidyut Customer Portal homepage. At the top, there is a navigation bar with the Mo Bidyut logo and several menu items: Home, Dashboard, Online Form, Application Status, Application Details, NSC Charges, Category of Consumers, and Temporary Connection Documents. Below the navigation bar, there is a large green banner featuring the logos of the four Odisha Distribution Utilities: TPC^{ODL} (TP Central Odisha Distribution Limited), TPN^{ODL} (TP Northern Odisha Distribution Limited), TPW^{ODL} (TP Western Odisha Distribution Limited), and TPS^{ODL} (TP Southern Odisha Distribution Limited). Below the banner, the text "Mo Bidyut" is displayed, followed by a paragraph explaining the initiative and a list of four conditions for new connections.

Mo Bidyut

The Distribution Utilities of Odisha (TPC^{ODL}, TPN^{ODL}, TPW^{ODL} & TPS^{ODL}) are going to be part of Odisha Government. Under this initiative, people can get new electricity connection, online bill payment and file their complaints online Up to 5KW (single phase) will be provided within 48 hours of submission of application along with permanent connection payment, i.e.

1. There is no RoW issue to give connection.
2. The Connection Premises should be within 30 Mtrs of the nearest connecting points of Utility.
3. Applicant should provide valid documents.
4. There should not be any Arrear against the Applicant in any Utilities as in clause-17 of OERC Code - 2019.

Step -2:” Click on the “Online Form” tab and select the connection type

The screenshot shows the "Application For New Connection" page. At the top, the title "Application For New Connection" is displayed. Below it, the text "Choose Your Connection Type" is shown. There are two options: "Upto 5kW" and "Above 5kW". Each option is represented by an icon: a house with a lightning bolt for "Upto 5kW" and a building with a lightning bolt for "Above 5kW".

Application For New Connection

Choose Your Connection Type

Upto 5kW

Above 5kW

Step -3: Applicant will login using their mobile number. OTP authentication will be completed for secure access.

The screenshot shows the login page. At the top, the text "Login : To Check all your Application/Grievance Status" is displayed. Below it, there is a form with the following fields: "Mobile Number:" (with the value 8917203880), "Enter OTP:" (with the value kjo9Kp), and "Enter the Captcha:" (with the value kjo9Kp). There is a "Verify OTP" button and a "Reset Captcha" button. A yellow banner at the top of the form says "7 Sec" and "OTP has been sent to your Mobile Number, Please Enter the same in the below box to verify."

Login : To Check all your Application/Grievance Status

Mobile Number: 8917203880

7 Sec

OTP has been sent to your Mobile Number, Please Enter the same in the below box to verify.

Enter OTP: kjo9Kp

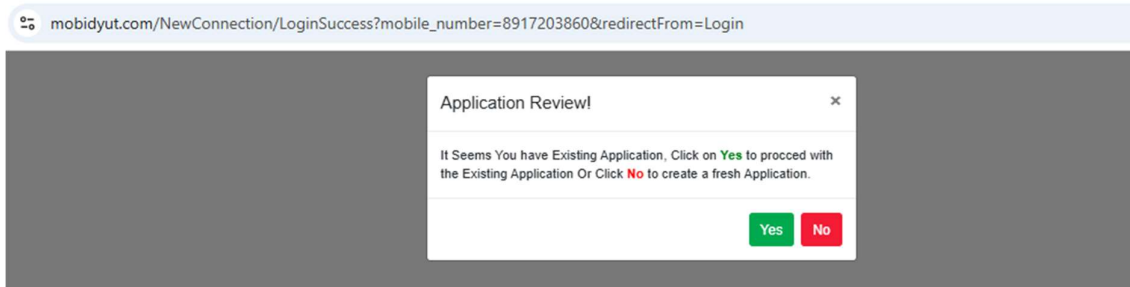
Enter the Captcha: kjo9Kp

Verify OTP

Reset Captcha

Step-4: After log in, the following pop up will show.

- i. **No-** For New Connection
- ii. **Yes-** Know your application status of the Applied Connection



For New Connection, The customer will fill up the type of connection, Category and ownership type. Accordingly, System will show the option for uploading the document.

No.	Attribute	Options	Description
1	For which DISCOM new connection is required	TPCODL	Please ensure applied premise belongs to TPCODL area.
2	Required Supply Voltage	LT 1 PH	Single phase Supply at 230 Volt will be Provided
3	Connection Type	Permanent	It is applicable for the premise where civil work along with internal electrical wiring has been completed
4	Is Premise construction completed	Yes	
5	Is premise wiring completed	Yes	
6	Is there connection already exist in premises	No	
7	Is Nearest Pole is < 30 Meter from premises	Yes	
8	Select Purpose of Power Supply	Residential	
9	Select Category of Supply	Domestic Single Phase	
10	Select Ownership of Applicant	Owner	The property is solely in the name of the applicant, and the applicant name is mentioned in the land records.

Step-5: After fill up the above question, the customer will upload the required document as per OERC Supply Code 2019.

- i. If identity proof such as Aadhaar Card / PAN Card is uploaded, The document will be validated through OTP authentication sent to the registered mobile number.

Only upload JPG/JPEG/PNG for Photo and JPG/JPEG/PNG/PDF for Other Documents.
Maximum Upload Size is between 20KB to 1MB

*** Identity Proof**

Document Type: * Aadhaar Card Upload Document: * Choose File 112....pdf

PDF

Upload

Document Validation Pending

Please enter OTP received in your registered mobile number.

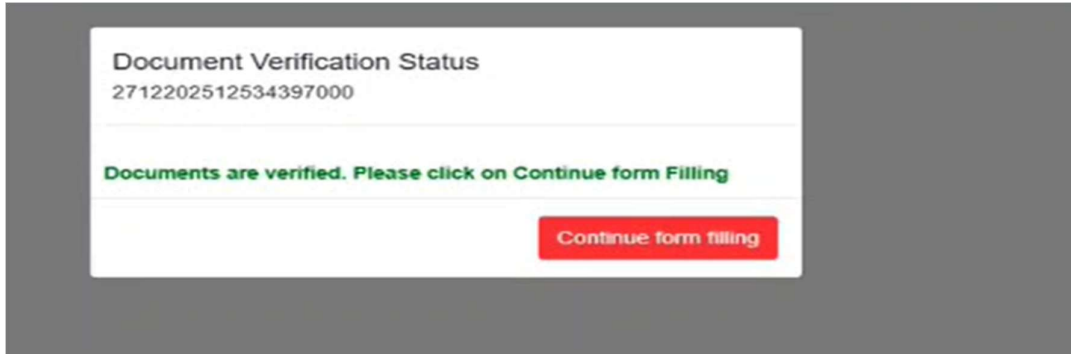
Verify OTP

Resend OTP

*** Ownership**

*** Photograph**

Step-6: Uploaded documents will be verified through RPA (Robotic Process Automation). If documents are found correct, the applicant can proceed for further form filling.



Step-7: After selecting Continue form filling, the Applicant will fill up the registration form.

Registration for New Service Connection

Personal Informations			
Application For: * New Connection		Nearest Consumer Number: Enter Nearest Consumer Number, If available.	
Title: * Mr	First Name: * ABC	Last Name: * SAMANTRAY	Relationship: * Son of
Father/Husband/C/o: * XYZ SAMANTRAY	PAN No: ENTER PAN NO	GST No: ENTER GST NO	TAN No ENTER TAN NO
Connection Information			
Purpose of Power Supply: * Residential	Category of Supply: * Domestic Single Phase	Phase: * Single Phase	Sponsored agency: Self

Type of Supply: * Permanent	Ownership of Applicant: * Owner	
Premises Type: * Individual Flat		
Address Details of the Premises for which NSC is applied for (Obtaining Right of Way/Way-Leave is the sole responsibility of the applicant)		
Pin Number: * 752001	House/Flat No: ENTER HOUSE/FLAT NO	Select Area: * Harachandi Sahi
Plot No/Holding No: * 123	Village/Town/Street: * PURI	Ward No: ENTER WARD NO.
Nearest Landmark: ENTER NEAREST LANDMARK	Post Office: Enter Post Office Name	District PURI
Area Type: * Municipality		
Tick the check box, to validate address from ownership document * ☒		
Latitude 	Longitude 	Location Address Locate me

Postal Address Details for Communication

☒ Tick the check box, if Connection address is same as Communication Address

Pin Number:*

752001

House/Flat No:

ENTER HOUSE/FLAT NO.

Plot No/Holding No.:

123

Village/Town/Street:

PURI

Ward No:

ENTER WARD NO.

Nearest Landmark:

ENTER NEAREST LANDMARK

Post Office:

Enter Post Office Name

District:

PURI

Mobile Number:*

9438840566

Alternate Mobile Number:

Enter Your Alternate Mobile Number

Email Id:

Enter Your Email Id

(Correctness of Email Id is sole responsibility of Applicant)

Whatsapp Number:

9438840566

Option E-Bill Request (Stop Paper Bill):



By opting for the E-Bill service, you provide your consent to discontinue receiving the physical paper bill. You agree to receive your monthly electricity bill in PDF format on your registered mobile number, registered Whatsapp number, and registered email ID. Additionally, by choosing E-Bill, you will be eligible for a rebate of ₹10 on each monthly bill.

The following are my/our Electrical installation to be fixed in the premises.

Item	Load Per Item (Watts)	No Of Items	Load
Tube Light	40	No Of Items	
LED Tube light Lamp	18	No Of Items	
LED Tube light Lamp	12	No Of Items	
Incandescent lamp	60	No Of Items	
Table Fan Ceiling Fan (36)	60	No Of Items	
Air Circulator	180	No Of Items	
Ceiling Fan (48)	60	No Of Items	
Ceiling Fan (56)	70	No Of Items	
Exhaust Fan	75	No Of Items	
Music system	40	No Of Items	
Television (Portable)	65	No Of Items	
Television	125	No Of Items	

Geyser (Instant)	2000	No Of Items	
Pump Set	375	No Of Items	
Personal Computer with Monitor	120	No Of Items	
Printer	100	No Of Items	
Each light point as	60	No Of Items	
Others (if any)		No Of Items	
Total Declared Load : kW	Suggested Demand : kW	₹	₹

[Click Here to Readout the Terms & Conditions](#)

☒ I need updates on Whatsapp on my registered mobile number.

☒ * I accept the Terms & Condition.

Submit & Go for Payment

Step-7: If the applied load is up to 5 KW, Demand Note will be generated instantly. Applicant can verify and pay the Demand Note through available payment channels.

Make Payment

Success! Documents have been uploaded successfully with UPAN No. TPC11360647 , Now make payment to complete the Process. ×



Amount to Be Paid

Sl No.	Item Name	Amount
1.	Processing Fees	₹50
2.	Service Connection Charges	₹1500
3.	Inspection Fees	₹75
4.	Security Deposit	₹537
Total :		₹ 2162 (Rupees Two Thousand One Hundred And Sixty Two Only.)

Pay ₹2162
Print Demand Note

Credit Card

Debit Card

Internet Banking

Wallet/ Cash Cards

QR

UPI

Pay by Credit Card



Card Number

Expiration Date
Month Year

CVV/CVC

Card Holder Name

Make Payment

Cancel

Merchant Name
TPCODL New Service Connection Application

Payment Amount: ₹ 2162.00

Step 8: If the load more than 5KW, after the document verification and site verification, Demand Note will be generated. Then the customer will pay the demand note through TPCODL Website with filling the Notification no and applied mobile number.

Link for payment for <https://www.tpcentralodisha.com/customer-zone/bill-payment/energy-bill.aspx>

Energy/ Non Energy Bill

*CA number/Account Number/Notification Number/Document Number

*Mobile Number

E-mail address

33 + 0 

Sum of code as it appears

Paynow

Manual for How to Extend the Temporary Connection

Step- 1: Customers may use the below link for Extending the Temporary Connection

TPCODL Website: <https://www.tpcentralodisha.com/customerzone/new-connection>

Step -2: Click on the “Extension of Temporary Connection “

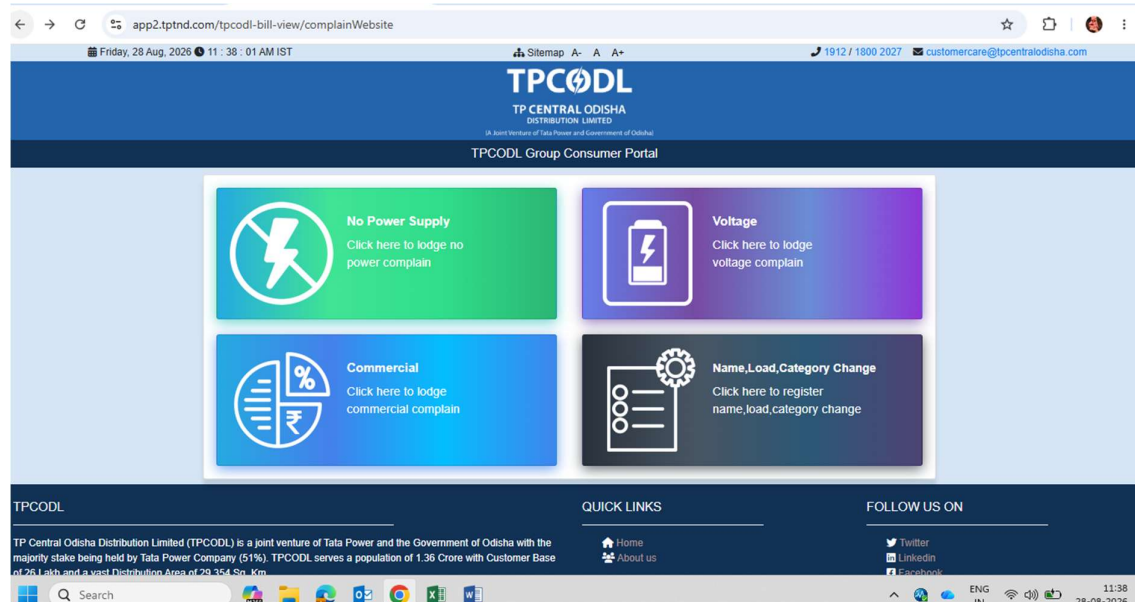
Step 3: Applicant will login by the Temporary Connection Account Number and registered mobile number. OTP authentication will be completed for secure access.

Step 4: Then Extend date will be shown to Applicant up to 6 month. Applicant may choose as per their requirement and will upload an Application. After that the same will be extended automatically.

Manual for Surrender of Existing Connection

Step- 1: Applicant may use the below link for Surrendering the Existing Connection

TPCOD Website: <https://app2.tptnd.com/tpcodl-bill-view/complainWebsite>



Step- 2: Applicant may select the Commercial Complaint and will select the Consumer initiated Disconnection and will provide the Consumer Account Number and Required document.

The screenshot shows the "Register Commercial Complain" form. The form has the following fields: "Consumer Account Number *" (text input), "Complain Type *" (dropdown menu with "Consumer Initiated Disconnection" selected), "Name of consumer *" (text input), "Consumer Mobile Number *" (text input), "Address of Consumer*" (text area), "Remarks *" (text area), and "Meter Image *" (image upload field). The form is titled "Register Commercial Complain" and is part of the TPCODL Group Consumer Portal.